

Peek Security Whitepaper

Peek provides numerous security features to make your mobile messaging secure and reliable.

Your email and SMS messages are protected in transit.

- Peek's servers connect to your personal or company email server via industry standard protocols like IMAPv4 and POPv3.
- Your email communications are encrypted at the cell tower before being sent over the Internet, making it difficult for malicious third-parties to read your messages.

Your data is stored and accessed securely.

- Peek's servers are hosted by Amazon.com's Elastic Compute Cloud (EC2), one of the most secure and reliable Internet hosting services. Backup copies of your data are kept in multiple locations for added protection.
- Credit card data is encrypted and stored with our partner, PayPal (an eBay company), a leading online payment and credit card processor.
- Your communications through the Peek customer self service web portal are encrypted via HTTPS.

Peek lost or stolen? No problem.

- Email account passwords are not stored on the Peek handheld.
- A device password can be used to ensure unauthorized users cannot read, send, or erase messages from your Peek.
- After 10 failed password attempts, your Peek will automatically erase itself. Don't worry, all of your emails will still be saved with your email provider.
- Give Peek support a call and we can deactivate your Peek remotely.

Frequently Asked Questions (FAQs)

Q: How does Peek keep my credit card information safe?
A: Peek stores your credit card information with PayPal, a leading online payment and credit card processor.

Q: What happens if I lose my Peek or it is stolen?
A: Call Peek's support hotline and we can disable your Peek device in minutes. As a preventative measure, you can set a password on your Peek device so that others cannot use it without knowing the password.

Q: How does my data flow through the system?
A: The Peek System Diagram (below) explains how Peek moves your email securely between your email provider and your Peek device.

Peek System Diagram

